



National Finance Center Customer Notification

Date of Notification: December 27, 2010

Subject: NFC New Year's Day Holiday

Database/Customer(s) Affected: All

Dear Customer:

In observance of the New Year's Day Holiday, the National Finance Center's (NFC) offices will be closed Friday, December 31, 2010, including the following help desks: (1) NFC's *EmpowHR* Help Desk, (2) NFC's Payroll/Personnel Call Center, (3) NFC's WebTA Help Desk servicing designated USDA, OOC and HUD customers, and (4) NFC's ABCO/ABCO Claims Help Desk.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue on the normal schedule. Pay Period 26 T&A's should be received by COB Tuesday, January 4, 2011.

As always, the NFC Operations and Security Center (OSC) will be available for 24 hours per day, 7 days per week at 1-800-767-9641, or via email to OSC.ETIX@usda.gov.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov.

KJS/M2-11-006/007

Tip of the Week

The IRS will allow employees the option to file their tax return with a printout of an electronically delivered version of their W-2 for Tax Year 2010. Employees who are established users of NFC's EPP can print this electronic version of the W-2 for Tax Year 2010 (via NFC's Web site at www.nfc.usda.gov) for submission with their tax return. The 2010 W-2's will be available on the EPP in January 2011.